CARTS Helpdesk

How do I export my eCrash data?

Eric Newman - 2022-12-09 - eCrash

Data exports require additional privileges be granted. Please have an eCrash Administrator email cartssupport@lsu.edu to request instructions on exporting your eCrash data. Once we set up your agency for data export access, instructions will be provided to the requestor.

IMPORTANT: First time users emailing cartssupport@lsu.edu will receive an auto email with a user validation link. Please check your inbox, spam for the email to validate. **The user MUST validate their email ID**. Once validated your request will be visible to Carts Agents. If you don't validate your email then the request will be auto deleted as it will be considered spam.

If you have already validated your email, then you will receive a CARTS ticket acknowledgement email.

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