CARTS Helpdesk

How do I resolve the pink bug error on the Drugs/Alcohol page?

Eric Newman - 2025-09-23 - eCrash

If you are attempting to modify an approved report and receive a pink bug error on the Drugs/Alcohol page, then please complete the following steps to resolve the issue.

1. Select the Drugs/Alcohol section.
2. In the *Test Status* field, change your current selection to a different option.

   Example: If it is set to “Test given,” change it to “Test not given.”
3. The page will refresh, and the pink bug error should disappear.
4. Change the *Test Status* field back to your original selection.
5. Continue completing and uploading your crash report.